



RECREATIONAL VEHICLE
SAFETY RECALL NOTICE

Safety Recall: 15V-582
September 22, 2015

IMPORTANT SAFETY RECALL
This notice applies to your vehicle: «VIN»

«Owner_name»
«Street»
«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Crossroads RV (Crossroads) has decided that a defect which relates to motor vehicle safety exists in certain model year 2015 and 2016 travel trailers. As a result, Crossroads is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been decided that on certain Crossroads travel trailers, the liner which seals the back of the propane cooking range may have been omitted during vehicle assembly. This gap may allow air to move to and from the range area, creating a draft that can affect the safe operation of the range increasing the risk of fire, causing injury and/or damage to property.

***What we
will do***

Crossroads will install a divider wall panel to separate the range from the body of the trailer. This will be done at no cost to you, the owner.

***What we need
you to do***

At your earliest convenience, contact your servicing dealer to arrange an appointment to have your trailer repaired. If you have questions concerning this recall or if you need any assistance, please contact the **Crossroads RV Warranty/Service Department** by mail at Crossroads RV, P.O. BOX 40, Topeka, IN 46571, by email at 'service@crossroadsrv.com', or by phone at 855-226-7496.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Crossroads by contacting the **Crossroads RV Warranty/Service Department**.

If after contacting Crossroads Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Crossroads RV

Alicia Dunafin
Warranty Manager
cc: National Highway Traffic Safety Administration (NHTSA)

